

Software updates

Every new Snap Survey Software user gets 12 months telephone and email support, as well as free software updates.

Snap Desktop

[View the latest Snap Desktop release notes here](#)

[Download the latest Snap Desktop update here](#)

After the update has downloaded follow the [Snap Desktop installation instructions](#). You will be asked to enter the installation code during the installation process. If you do not have an installation code you can install an evaluation version of Snap Desktop.

Snap Offline Interviewer (Google Android)

[View the latest Snap Offline Interviewer \(Google Android\) release notes here.](#)

[Download the latest Snap Offline Interviewer \(Google Android\) update here](#)

Alternatively, you can also install the latest release from the Snap Surveys website by clicking the link

[Download the latest Snap Offline Interviewer \(Google Android\) update from the Snap Surveys website.](#)

Follow the instructions [Installing on devices running Google Android](#) to install the latest release of the Snap Offline Interviewer app.

Snap Offline Interviewer (Apple iOS)

[View the latest Snap Offline Interviewer release notes for Apple iOS here.](#)

[Download the latest Snap Offline Interviewer \(Apple iOS\) update here](#)

Follow the instructions [Installing on devices running Apple iOS](#) to install the latest release of the Snap Offline Interviewer app.